

TERMS AND CONDITIONS OF SERVICE kongresdietetyka2026.pl

valid from 27.11.2025

I. DEFINITIONS

Whenever the following terms are used in these terms and conditions, they shall be understood as follows:

1. **Conference** – International Congress "Dietetyka 2026", planned for 3.10.2026 in Katowice
2. **Service kongresdietetyki2026.pl** – hereinafter referred to as the **Service** for short – an online information service addressed to doctors, nurses and other people working in industries related to healthcare, analytics and pharmacy who are interested in participating in the Conference.
3. **Administrator/Service Provider** – the legal owner of the Service:
AltaSoft Spółka z ograniczoną odpowiedzialnością
Pukowca 15, 40-847 Katowice,
NIP: 6342839789, REGON: 361525651, KRS: 0000558517.
4. **Organizer**– Conference organizer: the entity deciding on the shape of the Conference, program, content of packages, content and prices:
Polish Society of Dietetics
Medyków 14, 40-752 Katowice
NIP: 6782968752, REGON: 351319416, KRS: 0000222643.
5. **User** – any natural person visiting the Service.
6. **Conference Participant** – a person who has registered or has been registered for the Conference and has paid the appropriate fee or participates in the Conference in connection with receiving an invitation from the Organizer or an Institution authorized by the Organizer.
7. **Materials** - films, photographs, audiovisual and audio files and texts placed by the Service Provider on the Service.
8. **The Internet Participant Zone** is a part of the Service based on the meeting24.eu platform, available only to Conference Participants.
9. **Terms and Conditions** – these terms and conditions of using the Service.

II. GENERAL PROVISIONS

1. The Service has an informational and marketing character and is intended for users interested in learning about or making use of the Conference participation offer presented by the Service Provider.
2. The copyright to the Materials contained in this Service belongs solely to the Service Provider. Any printing, copying and other use of the Materials may only be for non-commercial purposes and for personal use.
3. All names of goods, trade names and other individualizing signs presented on the pages of the Service, constituting protected trademarks, are subject to legal protection under the Act of 30 June 2000 - Industrial Property Law and the Act of 16 April 1993 on combating unfair competition and relevant provisions of Community and international law. Any use of the trademarks in question without the prior consent of the Service Provider is prohibited.
4. The Service may contain links to other Services/websites. The Service Provider is not responsible for the content or security of those Services/websites and provides no guarantees regarding the accuracy or timeliness of the information placed on such external websites, except for those operated or administered by the Service Provider. These links also do not constitute any form of endorsement or support for the content of those websites or for the activities of the entities operating them.

III. TERMS OF USE OF THE SERVICE

1. The use of the Service is free of charge. The only cost incurred by the User in connection with the use of services provided by the Service Provider through the Service is the cost of the Internet connection to the server where the Service is located, the size of which depends on the duration of the connection and the tariff applied by the network operator used by the User when connected to the Internet. Access to the Internet Participant Zone is limited to Conference Participants.
2. The use of the Service and the services provided through it by the Service Provider is subject to restrictions resulting from the provisions of Polish law and from generally accepted rules of conduct relating to all Internet users, which are aimed at protecting their interests and the interests of third parties.
3. Users are obliged to:
 - a. not undertake any actions that would cause or could cause an unjustified or disproportionately large load on the infrastructure used to operate the Service,
 - b. not hinder or attempt to hinder the proper functioning of the Service or any activities carried out within the Service,
 - c. not bypass any measures used to secure the Service or to restrict access to the Service, including access to the Participant's Online Zone.
4. Users are obliged not to make available on the Service, nor to transmit—whether by mail, email, or any other means—any content that:
 - a. is unlawful, violates personal rights, privacy, or any other rights of third parties, or is otherwise unacceptable or illegal,
 - b. the User is not entitled to make available under applicable law or under a contractual relationship,
 - c. which the User knows to be false or misleading.
5. Users who make use of the option to register for the Conference are bound by the Conference Regulations: https://kongresdietetyka2026.pl/dokumenty/Dietetyka2026-Regulations_en.pdf with which they must acquaint themselves and which they must accept in order to successfully complete the Conference registration.
6. In order to use the Service, the User should have access to the Internet and computer hardware and/or a mobile device and software that meets the following technical requirements:
 - a. Internet connection – if necessary, with a bandwidth that allows smooth video playback – in the case of FHD quality, at least 10 Mbps,
 - b. the latest version of the Chrome, Firefox, Safari, Edge web browser provided for a given operating system that allows you to play videos,
 - c. your browser should support Java Script and HTML5 and should have cookies and Java Script enabled.
7. The condition for using the Service is the User's acceptance of the Terms and Conditions and the terms and conditions of provision of services specified therein.
8. The Service Provider is not responsible for:
 - a. the use of the Service in a manner inconsistent with the provisions of the Terms and Conditions or applicable law,
 - b. interruptions in the functioning of the Service, occurring for technical reasons (maintenance, inspection, replacement of equipment) or beyond the control of the Service Provider.
9. The use of services provided electronically is always associated with certain risks (e.g. exposure to harmful and unwanted spyware, malware, viruses, the possibility of exposure to the so-called cracking and phishing, piracy threats). The Service Provider takes measures to minimize this risk, in particular the security of the servers and the Service. However, it is not possible to completely eliminate the danger.

IV. OBLIGATIONS AND RESPONSIBILITIES OF THE SERVICE PROVIDER

1. The information and opinions posted on the Service have been collected or compiled in good faith and on the basis of sources believed to be reliable.
2. The Service Provider shall not be liable for transmitted data when they are not the initiator of the transmission, do not select the recipients of the data, and do not remove or modify the data that are the subject of the transmission.
3. The Service Provider undertakes all actions aimed at ensuring constant access to the Service and the services provided through it.
4. The Service Provider undertakes to ensure the highest possible quality of the services provided, but the Service Provider cannot guarantee full continuity of the Service's operation and prevent interruptions in its availability for the User, which may be caused by internal factors related to the expansion of the Service or maintenance works or external factors beyond the Service Provider's control, e.g. interruptions in the availability of the Service caused by force majeure.
5. The Service Provider and the Organizer have not verified the content of the Services to which this Service is connected and are not responsible for their content, except for Services operated, sponsored or administered by the Service Provider.

V. PERSONAL DATA, COOKIES

1. On the Service: https://altasoft.pl/p_private_policy_en/ information on the principles of processing personal data of Users of Services administered by the Service Provider is provided. In addition, the rules for processing the data of persons registering for the Conference are specified in the document: https://kongresdietetyka2026.pl/dokumenty/Dietetyka2026-RODO_en.pdf.
2. Detailed information about cookies is presented in the Service Provider's Cookies Policy relating to all Services administered by the Service Provider available at: https://altasoft.pl/p_cookie_policy_en.

VI. COMPLAINTS

1. Complaints regarding the Service may be submitted by Users via e-mail, to the following address: altasoft@altasoft.pl or in writing - by registered letter sent to the address of the Service Provider's registered office.
2. The complaint should contain the data of the person submitting the complaint, a brief description of the subject of the matter (complaint) and information on how to contact the User. The User shall be notified of the manner of handling the complaint in the same manner as the User submitted the complaint, unless they indicated another method of contact, within fourteen (14) days from the date of submission of the complaint.
3. None of the provisions of these Terms and Conditions limits the User's rights to complain under the provisions of the law in force in the Republic of Poland.
4. If the complaint is rejected, the person who submitted it may seek assistance from a municipal or district consumer ombudsman, the provincial inspectorates of the Trade Inspection, or one of the consumer protection organisations whose statutory tasks include the protection of consumers, such as the Consumer Federation. Detailed information on out-of-court methods for handling complaints and pursuing claims is available at the offices or on the websites of consumer ombudsmen, provincial Trade Inspection inspectorates, relevant consumer organisations, and at the addresses provided on the website of the Office of Competition and Consumer Protection: www.uokik.gov.pl/wazne_adresy.php
5. In the event of a dispute, the User who is a consumer has the opportunity to use an out-of-court method of handling complaints and pursuing claims before the Permanent Consumer Arbitration Court at the Mazovian Voivodeship Inspector of Trade Inspection in Warsaw. Information on how to access the above-mentioned dispute resolution procedure and procedures can be found at the following address: <http://www.uokik.gov.pl>, in the "Amicable settlement of consumer disputes" tab. A user who is a consumer also has the option of using the EU ODR online platform, available at the following internet address: <http://ec.europa.eu/consumers/odr/>.

VII. FINAL PROVISIONS

1. Users submit inquiries, as well as comments and suggestions regarding the Service via e-mail, to the following address: altasoft@altasoft.pl. The report should identify the issue or Material that is affected. Properly submitted applications will be considered by the Service Provider immediately upon receipt of the application, no later than fourteen (14) days from the date of their submission.
2. The Service Provider reserves the right to amend the Terms and Conditions at any time, to the extent that it is in accordance with generally applicable provisions of law, in particular for an important reason. The Service Provider is not obliged to agree with the Users on the scope and content of the changes made to the Terms and Conditions. In the event of any changes to the Terms and Conditions, the Service Provider undertakes to place a clear and easily accessible information about it on the Service. Each User is bound by the version of the Terms and Conditions in the content valid as of the date of using the Service.
3. In matters not regulated by the Terms and Conditions, the applicable provisions of Polish law, including the provisions of the Civil Code, shall apply, and any disputes shall be resolved by the competent Polish courts.
4. The Terms and Conditions are available free of charge to all interested parties on the Service: <https://kongresdietetyka2026.pl/dokumenty/Dietetyka2026-RegulaminSerwisu.pdf>.
5. The Administrator enables the acquisition, reproduction and recording of the content of the Terms and Conditions.
6. The Terms and Conditions enter into force on 07.01.2025.